Every new full-time, undergraduate student is required to purchase a laptop from the SFU Laptop Program. Two convenient payment options are available. Friendly, on-site customer service representatives make it easy for students to get set up with the equipment and service available.

**Why a Laptop Program?**

- SFU offers students perks that aren’t available at other universities.
- The Laptop Program grants students access to the most up-to-date academic software, Internet, email, and printing services.
- All repairs are handled in-house by our team of Certified Technicians to ensure that no student goes without a laptop for even a single day!
- If we can’t fix the problem in 15 minutes, we give you a temporary laptop so you’re never without.

**Where can I get help?**

- All Laptop program participants have access to our Student Laptop Help Desk where we will handle any all of your computing needs free of charge, even if the issue is your fault.
- The **Laptop Help Desk** is located on the first floor of the Library & Learning Commons, Room 105.

  **Hours of Operation:**
  - Sunday 5PM — 10:45 PM
  - Monday-Thursday 9 AM — 10:45 PM
  - Friday 9 AM — 3:45 PM
  - Saturday 12 PM — 4:45 PM

  Need help? Call 814.472.2800

**Flash Facts**

- 93% of SFU students agree that the laptop program provides a positive value to their education.
- Laptops will be distributed to new students on the last day of New Student Orientation (Sunday, August 26th)
- We’re a Lenovo Certified Repair Center so we can handle all repairs right on-site, free of charge.
- We are open 7 days a week.
- Laptops come with a 4-year warranty along with an upgraded accidental damage protection warranty so students are covered (even if the damage is their fault!).

**For questions, please contact:**

*Mr. Nick Weakland* Laptop Program Manager | NWeakland@francis.edu | 814.472.2800
Library & Learning Commons, Room 105 | www.francis.edu/laptop
The Information Technology (IT) Services Department is the central information and communications technology group for Saint Francis University. The department strives to support your academic and lifestyles needs with a variety of technological services.

**SFU Network Access:**
- Each residence hall is equipped with a wireless access point to provide maximum coverage in the room. These access points also have ports on the bottom that can be used to connect a television, desktop PC, gaming console, or other network device.
- We support a wireless (WiFi) network infrastructure within all campus buildings and residence

**my.francis.edu**
- Find your SFU network username and password
- Sign-in to your SFU Google email account
- Access your Canvas online academic platform
- View Academic, Financial Aid, and Billing info
- Access your Engage student life platform
- View General Campus information
- Access to many more student services and information

**Classroom Technology**
100% of our classrooms have essential educational technology including:
- Simple connections and push-button operation
- High definition projectors where students can connect their laptop for presentation, collaboration, and study
- Electronic whiteboards that allow for interactive learning and digital retention of classwork
- Lecture capture from inside the classroom allowing students to revisit a day’s lesson at a later time.

**Student Printing:**
Printing is available at the following locations:

- Adamucci’s Café (basement of Schwab Hall)
- JFK Information Desk
- Scholar’s Breakroom (entrance of Library & Learning Commons)
- Christian Hall Information Desk
- Library & Learning Commons
- Sullivan Hall 122

For assistance, please contact:
Ms. Annette Kelly, Office Assistant | AKelly@francis.edu | 814.472.3033
Library & Learning Commons, Room 212 | www.francis.edu/information-technology