

SAINT FRANCIS UNIVERSITY
Contact Information for
NON-SARA States/Territories

The list below provides contact information of the State official/agency that could handle a student's complaint in those states/territories NOT participating in the State Authorization Reciprocity Agreement (NC-SARA).

Before contacting the State agency, the student must first exhaust the University's internal grievance or complaint procedures posted on the University's website.

STATE	Contact Information
California	California Department of Consumer Affairs Consumer Information Center 1625 North Market Blvd., Suite N-112 Sacramento, CA 95834 Telephone: (833) 942-1120 Email: dca@dca.ca.gov Website: https://www.dca.ca.gov/consumers/complaints/oos_students.shtml
TERRITORY	
American Samoa	Department of Protection and Advocacy Attn: Dr. L Tagoilelagi Executive Office Building, Pago Pago, American Samoa 96799 Telephone: (684) 633-2441 Fax: (684) 633-7286 http://advocacy@americansamoa.gov
Commonwealth of Northern Marianas Islands	State Higher Education Agency, Northern Marianas College Attn: Dr. Carmen Fernandez, President POB 501250, Saipan MP 96950-1250 Telephone: (670) 234-5498 Ext. 1000 Office of Attorney General Edward T Buckingham Juan A Sablan Memorial Bldg, Capital Hill, Caller Box 10007, Saipan, MP 96950 http://gov.mp
Guam	Office of the Attorney General 287 West O'Brien Drive, Hagåtña, GUAM 96910 Telephone: (671) 475-3324, ext. 171 Fax: (671) 472-2493 http://www.guamattorneygeneral.com/forms_consumer/JMW-ConsumerComplaintForm.pdf
Republic of the Marshall Islands	Republic of the Marshall Islands Ministry of Education P.O. Box 3 Majuro, MH 96960 Telephone: (692) 625-5261 Scholarship Grant and Loan Board P.O. Box 1436 Majuro, MH 96960

	Telephone: (692) 625-5770
Republic of Palau	Republic of Palau – Ministry of Education P.O. Box 189, Koror, Republic of Palau 96940 Telephone: (680) 767-2403 Palau Community College Office of the President, Board of Trustees P.O. Box 9, Koror, Republic of Palau 96940 Telephone: (680) 488-2470 http://pcc.palau.edu/

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