

# **Testing Center Procedures during COVID-19 Pandemic**

## Information for Examinees (CLEP, Pearson, PRAXIS, & Non-SFU Proctoring)

## SFU's Testing Center is once again open to the public for select, pre-scheduled exams.

We are excited to reopen SFU's Testing Center and welcome your return. We've enhanced our protocols to mitigate risk and ensure a safe, healthy, and inclusive environment for students, faculty, staff, and visitors with the following measures:

- Requiring all examines and employees to wear masks throughout the testing center and waiting area (hallway).
- Limiting and staggering scheduled appointments, controlling traffic flow in the check-in and testing rooms, and arranging examinee seating to promote social distancing.
- Providing disposable ear plugs, pencils, tissues, and hand sanitizer.
- Deep-cleaning high-touch areas multiple times a day. This includes cleaning/disinfecting objects or surfaces not ordinarily cleaned regularly (e.g. doorknobs, light switches, noise machines, countertops, lockers, chairs, partitions, backpack hooks, coat rack, computer stations, testing equipment/materials, etc.)
- Opening windows when possible to increase circulation of outside air throughout the testing center.

#### We'll need YOUR help.

We need every examinee to help us keep the Testing Center running safely. In addition to bringing current, government-issued identification and appropriate fees when required (cash or check only), please...

### Prior to arrival:

- Schedule each exam in advance via the exam sponsor's website. Walk-ins are not allowed due to limited seating availability and social distancing guidelines.
- Email and telephone calls will be the preferred methods for inquiries in order to limit traffic within the testing center. Email <u>testing@francis.edu</u> or call 814-472-3287.
- Ensure you know the location of the Testing Center (3<sup>rd</sup> Floor, Room 317, Scotus Hall, located at 110 Franciscan Way, Loretto, PA).
- Prepare to bring and wear a mask in the testing center and waiting area (hallway), unless you are unable to do so for a medical reason.
- Contact your test provider immediately if you have a fever above 99.5, are ill, or are experiencing other COVID-19 symptoms. You will need their approval to reschedule.
- Also, inform the Testing Center as soon as possible if you will not be reporting for your exam.

#### Upon arrival:

- Use the restroom prior to your scheduled appointment to prevent unnecessary breaks and traffic in the center.
- Arrive promptly at your scheduled appointment time (or no more than 15 minutes early).
- Face masks are required. You will not be allowed into the Testing Center without wearing a mask
- Examinees will be checked in one at a time, only after being summoned from the waiting area (hallway).
- Sit or stand 6 feet apart from others in the hallway while waiting to check in.
- Be prepared to begin check-in and testing as soon as you are called.
- Use provided hand sanitizer.
- IDs and required fees will be placed into a basket and grabbed by the testing center staff with a wipe. IDs will then be placed back in the basket for return to the examinee.
- Disposable ear plugs will be offered to each examinee.
- Let the Testing Center staff know if you've been in contact with COVID-19 affected persons or experienced any recent symptoms of the virus.
- Temporarily remove your mask (and gloves optional) so staff may inspect prior to entering/reentering the testing room.

#### During your visit:

- Use hand sanitizer as you return from breaks or the restroom.
- Cover your nose and mouth in case of sneezing or coughing.
- Maintain a safe social distance of at least 6 feet apart when feasible throughout the testing center and in the waiting area (hallway).
- Maintain proper distance from other examinees as you enter and exit the testing room.
- You may remove your mask once seated and testing. Mask must be worn when entering or exiting the testing room or moving at all within the testing center.
- Raise your hand when you have a question, need a break, or finish your exam. (Monitoring is via camera surveillance.) Exit the testing room only when instructed to do so by testing center staff.
- Step away from your testing station if there are questions or technical issues.

If within 3 days of visiting our testing center you develop symptoms or are suspected of having COVID-19, please notify us by calling...

Donald E. Miles Cell (814) 330-4690

Thank you for your cooperation! We look forward to serving you!

