



New phone? Configure Multi-factor authentication to access your account

Do this before getting rid of your old phone

- On your computer, go to the Security info page of your SFU Microsoft account dashboard.
- Sign in: *Note: If you don't see the Security info page, go to Additional security verification, then select the checkbox next to Authenticator app, and then select Configure to display your QR code.*
- Select Add sign-in method.
- Choose Microsoft Authenticator from the dropdown and select Add.
- If you already have Authenticator installed on your phone, select Next to display a QR code.
- Open Authenticator on your phone and select the plus icon and select Add account.
- Select Work or school account then tap Scan a QR Code.

*Need Help? : Call 814-472-2800 or email sfuhelp@personalsupportcenter.com
Support Staff will be on hand at Check In to assist with questions*